



CHERUBINO

Guest Houses
Manual

Welcome to the Cherubino Guest Houses.
 To make your stay as easy and enjoyable as possible,
 please read through the following information
 regarding the property and surrounding areas.

Should you need us, our contact details are:

Phone: +61 (0)8 6380 2414 Extension 504

After hours: mobile 0437 517 636

Email: accommodation@larrycherubino.com

Address: [Cherubino Guest Houses, 3462 Caves Road, Wilyabrup, 6280](#)

For general feedback, please email: customer care@larrycherubino.com.

Guest Information

Keys:

Even though our location is somewhat secluded, please do not leave the guest houses unlocked at any time.

The main key services all external locks throughout the house, and the fob opens the main gate of the Cherubino Cellar door out of hours. These should be left in the lockbox at the main gate of the property on departure.

Loss of keys and gate fobs will be charged up to \$1500 in the event of a full house re lock requirement.

Departure:

Check out is 10am, unless alternative arrangements have been agreed.

If you require a later check out time, please contact us on the above details at least 3 days before your departure date and we will confirm availability with you.

Late fees may apply if this is not adhered to.

Internet:

Name: CHERUBINO GUEST

Password: cherubino2005

Please note that due to the nature of our satellite connection, it is not 100% guaranteed that you will have a signal at any given moment.

Grounds:

We want you to enjoy your stay and our beautiful property here at Cherubino. Please feel free to walk and explore while respecting any signage or areas marked 'Private' or otherwise.

Please note: there is strictly no entry, swimming or fishing permitted in either of the dams. Areas within the yellow boundaries on the map below are off limits to guests.



Items & Appliances

Regarding appliances and furnishings, the house should be fully equipped for your stay. Should any of the items or appliances break or become faulty during the time of your stay please contact us as soon as possible to ensure that replacements or repairs can be arranged immediately to ensure your stay is impacted as little as possible.

Electrical Switchboard

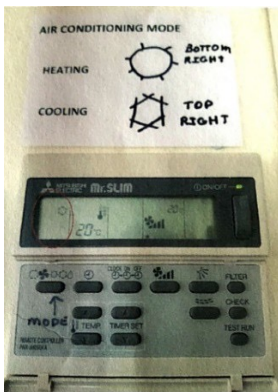


The electrical switchboard is located at the rear of the garage.

The house is fitted with residual current devices (RCD's) which switch off the power if a fault is detected, protecting from electrocution.

If the power fails, please check the switchboard to see if any of the RCD switches are in the OFF position. If this is the case switch the RCD to the ON position. If the RCD continues to switch to the OFF position, there is a fault in the system and you should contact us immediately.

Heating and Cooling



The living and bedroom areas of the property are serviced via ducted air conditioning. The controller is located on the wall near the window, between the kitchen and dining areas.

To turn the unit on, press the ON/OFF button located on the top right of the unit.

You can select cooling or heating modes using the top left button marked 'MODE'. Once selected an icon will display on the screen denoting your choice – a sun for heating and a snow flake for cooling. You can select your perfect temperature using the up and down arrows marked 'TEMP'.

Please don't forget to turn this unit OFF when leaving the property.

Water

Please note that the Cherubino Guest Houses are supplied by rain water, so please use it wisely and be careful not to leave taps running. The water is drinkable. The water does rely on an electric pump and will NOT work in the event of a power outage.

Hot Water

Hot water is provided by an instant gas heater which is located in the laundry.

The gas for the heater is supplied by a central gas tank on the property which is checked and refilled regularly but will NOT work in the event of a power outage.

Fireplace

The fireplace is beautiful and simple to use. Firelighters and kindling are provided for use in the colder months of the winter (please note that these are not available all year round). Due to current firewood shortages, we will provide you with firewood that we believe will last you for a few days. If you require any extra firewood you can purchase it.

To set a fire, use firelighters provided and a small amount of kindling, gradually adding more and then larger wood pieces as the fire builds. It will require a little attention to get going.

Be sure to not have the air conditioning unit running whilst have a fire going. This will draw any air back down the chimney and cause the room to be quite smokey. Your fire will also not burn very well.

Fire Precautions

Fires are not permitted inside or outside from the 1st of November until the 30th of April.

Please do not light ANY fires in the bush areas as much of the vegetation is extremely flammable even in wet conditions. Further information can be found at the following places:

- 1) www.emergency.wa.gov.au
- 2) 13D FES (133 337)
- 3) www.twitter.com/dfes_wa
- 4) facebook.com/dfeswa

Oven & Hob

The oven and hob both run on gas.

If you have difficulty lighting the cooker there is a hand lighter supplied. Please be careful not to leave the gas running for too long before lighting and if it hasn't lit in the first couple of minutes, allow a gap of a few more minutes before trying again.

Barbeque

The barbeque is located outside of the property on the decking area and is straightforward to use.

Please ensure that the barbeque is left clean and ready for the next guests to enjoy.

Please note that if your barbeque is left uncleaned after using there will be a \$200.00 fee to have this cleaned.

Coffee Machine

An Espresso coffee machine is in the kitchen for your use. At the end of your stay please remember to empty basket and rinse, rinse the machine and drain the drip tray.

Coffee Making Guide for the Mini Barista Espresso Machine

1. Start Up

Check for water in reservoir.

Turn on.

ON/OFF LIGHT pulses = Heating up.

ON/OFF & READY LIGHTS are both fully illuminated = Ready.

2. Warm Cup

Warm cup & Tampo on top Warming Plate.

Place cup on benchtop & position Steam Wand.

Turn DIAL to HOT WATER.

Half fill cup with hot water.

Return DIAL to vertical position.

3. Select Filter Baskets

Select either:
- One Cup Filter Basket.
- Two Cup Filter Basket.

4. Warm Group Head, Handle & Filter Basket

Turn DIAL to ONE CUP position.

Hold Group Handle under Group Head while water flows.

READY LIGHT flashes = return DIAL.

Coffee Making Guide for the Mini Barista Espresso Machine

5. Dry Basket

Wipe Filter Basket with a dry cloth.

6. Dose & Tamp

Dose the Filter Basket with grinds.

Evenly tamp (press) grinds to level indicated.

Wipe edges to clear any excess grinds.

7. Insert Group Handle into Group Head

ALIGN & INSERT

Turn Group Handle.

CENTRE

Group Handle should be in the centre position.

8. Position Cup

Empty hot water from cup.

Position cup on Drip Tray, under Group Handle.

9. Extraction

Turn DIAL to either:
- One Cup - 30mL pour.
- Two Cup - 60mL pour.

Extraction begins & will automatically stop.

READY LIGHT flashes = Pour finished. Return DIAL.

Leave Group Handle in Group Head, until after milk texturing.

Coffee Making Guide for the Mini Barista Espresso Machine

10. Prep Milk Jug

Fill Jug with cold milk to just below the bottom of the spout.

11. Before Texturing Milk

Turn DIAL to STEAM. STEAM LIGHT flashes = Warming up.

Some water may come out of Steam Wand.

STEAM LIGHT is ON = Steam Ready. Pause steam by returning DIAL.

Pro Tip: For best milk texturing results, ensure steam has first warmed up (STEAM LIGHT fully ON). You will hear the Pump start.

Coffee Making Guide for the Mini Barista Espresso Machine

14. Purge and Clean Steam Wand

Turn DIAL to HOT WATER for 1-2 secs.

Milky water will come out of Steam Wand.

Return DIAL to the vertical position.

Wipe Steam Wand & Tip with a damp cloth.

Pro Tip: To keep optimum Steam Wand performance, always purge & clean the Steam Wand after texturing milk.

12. Start Texturing Milk

Insert Steam Wand Tip just below the surface of the milk.

Steam Wand position:
- Arm at 12 o'clock.
- Tip at 3 o'clock.

Turn DIAL back to STEAM position to start texturing milk.

Texturing makes a smooth hissing noise.

Check milk is moving in a whirlpool action.

15. Milk Finishing Touches

Tap Jug to release larger air bubbles.

Swirl Jug to blend milk & create a silky texture.

Pour milk in one steady stream.

16. Thermoblock Auto Purge

When cooling to espresso temp, STEAM LIGHT flashes & water purges into Drip Tray. Keep Drip Tray in place.

13. Milk Texturing

As milk level rises, lower Jug to keep Tip just below surface.

When desired micro-foam achieved, immerse Steam Wand half way.

Milk ready when Jug is too hot to touch for 3 secs.

Return DIAL to vertical position.

Remove Jug from Steam Wand.

17. Cleaning Up

Turn Group Handle & remove from Group Head.

Remove spent cake from Group Handle.

Check if the Drip Tray needs emptying.

Wash parts with warm water.

Washing Machine

There is a front-loading Miele washing machine and dryer available for your use in the laundry. The laundry is located at the rear of the garage.

The machine uses ONLY detergent designed for front loading washing machines.

Please use the day's sun for drying clothes where possible.

Note: There is a large step on entering the laundry, please take extra care when entering or exiting.

Television

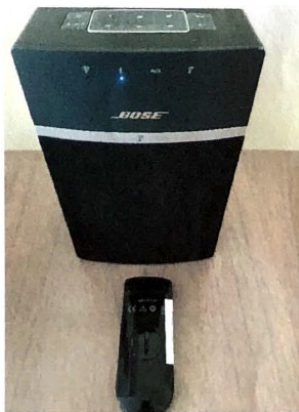


There are two televisions for your use, once located in the living room and the second in the master bedroom. They are both Hi-Sense branded and work in the same way. To turn on the TV, press the red power button located at the top of the Hi-Sense remote control. Volume and channel selection can also be changed from the selection buttons on the remote.

In the living area there is also a sound bar (BOSE) for increased sound. This can be turned on by pressing the black power button to the top left of the BOSE remote control.

TV Code: 0532

Bluetooth Speakers (BOSE):



There are Bluetooth speakers available to use throughout your stay, one located in the living room and the other in the master bedroom.

To connect your mobile device, make sure that both the Bluetooth light on the speaker and the Bluetooth option on your device are switched on.

Select the following device:

BOSE Sound Touch 5D21BC

Alternatively, you are able to connect your device using a 3.5mm cable in the AUX plug located at the rear of the speaker.

Noise, neighbours and music

The shire has strict regulations on the impact of noise on close residents. Residents believing they are adversely affected by your noise and music have the right to complain to the police who in turn have the power to turn off music and/or confiscate equipment.

While we want you to have fun and enjoy your surroundings, please be aware of the impact excessive noise or music will have on your neighbours and other residents. Noise and music should not at any time impact any other property and we ask that you respect this throughout your stay.

We take noise complaints very seriously. A complaint attended by police may result in your eviction from the property and loss of your bond.

Smoking

All properties at Cherubino Guest Houses are NON-SMOKING. If you do need to smoke, please ensure it is outside of the properties and butts are disposed of carefully.

Do not throw the ends into the bush as this may cause a bush fire. Any butts found will be charged back to you at \$20 per butt.

Wildlife

Kangaroos, possums, parrots and cockatoos roam freely around the property and can normally be viewed from the deck.

The Cape Naturaliste is also home to a number of both venomous and non-venomous snakes. In most cases snakes are relatively timid and will seek to get out of your way well before you even see them, only attacking if startled or threatened.

If you are walking in bush areas or long grass on warm days, please be aware that snakes may be there too. We recommend you wear closed shoes, long socks and trousers and NEVER approach or attempt to handle a snake.

If a snake bite does occur, wrap the whole of the affected limb very tightly using a bandage or similar, and phone 000 requesting an ambulance.

Reassure the person bitten and keep them calm. Under no circumstances try and suck the poison out or cut across the bite.

Ants are also a fact of life in the Australian bush and despite regular professional treatments can become an issue. Please ensure to clean food preparation surfaces and put away all uncovered food at night to help keep them at bay.

Rubbish

Please use the bins provided in the kitchen for *a)* general waste and *b)* recycling. These will be emptied by our cleaning team on your departure.

We appreciate your time in the following:

- 1) Removing food from fridges and freezers and putting in the bin.
- 2) Using bin bags for all general rubbish.
- 3) Emptying residue from all containers to be recycled, flattening of boxes etc.
- 4) If you have additional rubbish that does not fit in the bins provided there are skip bins located behind the play areas of Guest House 1 which should be adequate. Any rubbish that is too large, or not suitable for these bins must be taken to the local waste site at Dunsborough.
- 5) Please ensure the fridge is emptied and clean before you leave.
Failure to do so will result in a fee of \$20.

At the end of your stay

Please ensure you vacate the property prior to 10am unless otherwise agreed and replace the key in the lock box provided.

In the interest of hygiene, we would appreciate guests attending to the following before departing:

- 1) All surfaces, hobs, oven and BBQ to be wiped clean of foodstuffs and grease.
- 2) All cutlery, crockery, pots and pans are cleaned, dried and put away in the cupboards.
- 3) If your time is limited, please place all dishes in the dishwasher and start the appliance before departing.
- 4) All furniture belonging to the property is replaced to its original position and the property is left generally neat and tidy.
- 5) Switch off lights.
- 6) Lock all doors and windows.
- 7) Take out the rubbish.
- 8) Complete the feedback form (if you have time).
- 9) Check that you have all your luggage.

Your bond

You as the guest are responsible for the house and contents for the duration of your stay and apart from reasonable standard cleaning requirements the property must be left in the same condition as it was at check in.

If damage is noted on inspection post departure, photographs will be taken, and prices quoted to remedy damages or replacement items.

For further information please refer to the *Terms and Conditions*.

Emergency Contact Details

Emergency Services	000
Police	9757 2222
Ambulance	9754 1221
Fire & Rescue	1300 657 209
Shire Ranger	9781 0444
Busselton Hospital	(24 Hours) 9754 0333
Electricity Provider	13 13 51

Local Amenities

Some helpful places you may need during your stay:

Supermarket

Coles, Dunsborough	08 9759 1437
CenterPoint Shopping Centre	
Open: Summer 8-8pm, Winter 8-7pm	

Newsagent

Sea Change News and Gifts (inc. Lotto), Dunsborough	08 9759 1011
Centrepont Shopping Centre	

Post Office

Australia Post, Dunsborough, 23/24 Dunn Bay Road	13 76 78
Open – Mon – Fri 9-5pm, Sat 9-12pm	

Taxi

Dunsborough Taxi	9756 8688
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Car Hire

Dunsborough Car Rentals	9755 3107
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Car / Tour Service

MR Chauffeur	9759 1612
South West Limousines	04 17186 133

Tourist Information

For information on things to do during your stay please contact or pop into:

- 1) **Dunsborough Tourist Information Centre** 08 9752 1288
 Shop1, Dunn Bay Centre, Dunsborough, WA
 Open 9-5pm Monday – Friday
 Open 9.30-4.30pm Saturday, Sunday and Public Holidays
- 2) **Margaret River Tourism Centre** 08 9780 5911
 100 Bussell Highway, Margaret River, WA Open: 9-5pm

Recommendations

Dining:

Frui Momento	9380 9278
Blue Manna Bistro, Dunsborough	9786 5051
Cape Lodge, Caves Road	9755 6311
Cherubino Cellar Door	9382 2379
Chows Table, Caves Road	9755 2681
Morrie’s, Margaret River	9788 8280
Pizzica, Margaret River	9758 7361

Pub / Bar:

Caves House Hotel, Yallingup	9750 1500
The Pour House, Dunsborough	9579 1720

Attractions:

Ngiligi Cave, Yallingup	9755 2152
Petra Olive Oil, Yallingup	9756 6303
Dunsborough Lakes Resort Golf Club	9756 8733
Yallingup Maze, Yallingup	9756 6500
Cape Naturaliste Lighthouse	9755 3953
Simmo’s Ice Creamery and Fun Park	9755 3745
Margaret River Chocolate Factory & Providore	9755 6555
Gabriels Bean to Bar Chocolate	9756 6689
JahRoc Gallery, Margaret River	9758 7200
Christian Fletcher Gallery, Dunsborough	9759 1555
Naturaliste Charters Whale Watching	04 1786 133
Southern Skydivers	1300 449 669